



FRIENDS OF LOWTHER PAVILION

Registered Charity Number 1151735

c/o Lowther Pavilion Theatre, West Beach. Lytham FY8 5QQ

PRIVACY POLICY

Any questions relating to this document or its contents should be referred, in the first instance to, The Membership Secretary, Friends of Lowther Pavilion, c/o Lowther Pavilion Theatre, West Beach, Lytham FY8 5QQ or by email to renewal@friendsofthelowther.co.uk

Friends of Lowther Pavilion understand that your personal information and privacy is important to you. We make every effort to ensure that the information you share with us is recorded accurately, retained securely and used only according to your wishes. We protect your personal information to the best of our ability and adhere to all current Data Protection Act legislation with respect to protecting privacy. We do not give out, sell or trade our mailing list data to any third party organisation, but see below regarding information shared with the Lowther Pavilion Theatre. We comply with the Data Protection Act 1998, the Privacy and Electronic Communications Regulations [PECR] and the new General Data Protection Regulations [GDPR] 2018.

Friends of Lowther Pavilion collect personal data that you volunteer as part of joining as a member and being a volunteer. Personal information may include:

- Your name and title
- Your postal address, postcode, email address and phone numbers
- Current interests for volunteering
- Membership status including payment details and standing order details
- Contact preferences
- Gift Aid status
- Details of correspondence sent to you , or received from you
- Any other information provided by yourself at the request of Friends of Lowther Pavilion

The membership secretary, a non-elected official appointed from the membership by the trustees, is responsible for processing data and the data is stored electronically using Google drive. Your data will be retained only whilst your membership is current. If your membership lapses your data will be deleted from our records unless required to be retained by HMRC for Gift Aid verification.

When we ask you to provide personal information we will let you know why we are asking, and how we will use your data, by directing you to this policy.

Data we hold may be used to send you promotional, marketing or fundraising information by post or electronic means. These types of communications may include:

- Informing you of other products, services or events related to Friends of Lowther Pavilion
- News and updates about Friends of Lowther Pavilion including postal and electronic newsletters
- Information on fund raising operations, including occasional targeted requests to consider supporting us in various ways.
- Other relevant communications based on your relationship with Friends of Lowther Pavilion

Telephone numbers are only used for the purposes of direct membership business and not for marketing purposes.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

If you wish to exercise any of your rights, as listed below, please write to us renewal@friendsofthelowther.co.uk or to The Membership Secretary, Friends of Lowther Pavilion, c/o Lowther Pavilion Theatre, West Beach, Lytham FY8 5QQ.

- Objection to processing your personal information
- Access to your personal information
- Rectification of your personal information
- Erasure of your personal information
- Restriction of processing of your personal information
- Your personal data portability

If you make a request relating to any of the rights listed above, we will consider each request in accordance with the General Data Protection Regulations 2018. No administration fee will be charged for considering and/or complying with such a request and a response will be provided up to 40 days from receipt, the following information may be provided. We may require confirmation of your identity in the interest of security. Upon successful verification of your identity you are entitled to obtain the following information about how your personal information is processed:

- The source of the personal information, if it was not obtained from you
- The purpose of the collection, processing, use and storage for your personal data
- The envisaged period of storage of your personal data
- The categories of personal data stored about you
- The recipients to whom your personal data has been or may be transmitted

You can make the above request by emailing to renewal@friendsofthelowther.co.uk or writing to the above address.

Security

The transmission of information via the internet or email is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of data while you are transmitting it to our site; any such transmission is at your own risk. Once we have received your personal data, we will use strict procedures and security features to try to prevent unauthorised access. These will include use of security software and restricting access by password control. We will process, disclose or share data only if required to do so by law or, in good faith, believe that such action is necessary to comply with legal requirement or legal process served on us.

Financial Data

Bank sort codes and account numbers are retained when supplied with standing order instructions. This data is retained as paper copies by the Treasurer, an elected trustee.

Lowther Pavilion Theatre

Information is shared with The Lowther Pavilion Theatre for the purpose of evidencing your eligibility for discounts. Any agreement to marketing communications from Lowther Pavilion Theatre is separate from your agreement with Friends of Lowther Pavilion. You can view the privacy policy of the Lowther Pavilion Theatre by visiting www.lowtherpavilion.co.uk

Mailing list

We use a third party provider, Mailchimp, to deliver our newsletter and information regarding the activities of FRIENDS OF LOWTHER PAVILION. Individuals can unsubscribe at any time from newsletters by clicking the unsubscribe link on the received communication. You can view Mailchimp's privacy policy by visiting www.mailchimp.com

This privacy policy was last update 10th **July 2018**